

# PRIVACY

Seller and operator of the website [www.mannaom.com](http://www.mannaom.com):

**Manna OM s.r.o.**

Tajovského 1759/7

974 01 Banska Bystrica

ID: 54554608

Manna OM s.r.o. processed in accordance with Regulation EP and R EU 2016/679 on the protection of natural persons with regard to the processing of personal data and on the free movement of such data, which repeals Directive 95/46/EC (General Data Protection Regulation) and with Law no. 18/2018 Coll. on the protection of personal data, as amended, collects personal data from customers for the following purposes:

1. Order processing, issuance of tax documents and complaints management in the scope of: title, first name, last name, postal address, e-mail address, telephone, bank details, signature

a) Manna OM s.r.o. hereby informs the buyer that the processing of personal data is permitted in accordance with Article 6 paragraph 1 letter b) of the General Regulation EP and R (EU) 2016/679 on the protection of natural persons with regard to the processing of personal data and on the free movement of such data (hereinafter only referred to as "GDPR").

b) Pursuant to Article 6 Paragraph 1 Letter b) GDPR, Manna OM s.r.o. as a seller, within the framework of concluding a purchase contract, process the buyer's personal data without his consent as the data subject, since the processing of the buyer's personal data by the seller takes place in pre-contractual relations with the buyer and the processing of the buyer's personal data is necessary for the performance of the sales contract in which the buyer is one of the parties.

2. Marketing in the form of:

a) Sending [newsletter messages](#) to an email address, also for managing the customer account, to the extent of: (title, first name, last name, email address, telephone). The processing of personal data is based on the consent of the person concerned in accordance with Art. 6 par. 1 letter a) GDPR.

b) Participation in promotions carried out by <https://www.mannaom.com/> or in the form of flyers with: (title, first name, last name, postal address, email address, telephone number, signature). The processing of personal data takes place on the basis of the consent of the person concerned in accordance with Art. 6 par. 1 letter a) GDPR.

c) Cookies are text files that are stored on your computer and are also used to measure website traffic and customize the display of pages, and thanks to these files we can offer you better content. Therefore, we consider these files as our legitimate interest. Some cookies are third-party files, e.g. Youtube, Google and Co. You can delete cookies at any time or set their collection directly in the settings of the Internet browser. If you wish to refuse the collection of cookies, set this in your Internet browser. The processing of personal data is permitted under Article 6 Paragraph 1 Letter f) GDPR.

### **The operator declares that:**

He will only use the processed personal data of the data subjects for the above-mentioned purposes in the course of his business activities.

There is no risk of termination of the contractual relationship by not sending newsletter messages.

### **Common Provisions:**

The personal data that you provide to Manna OM s.r.o. B. provided through the registration form or direct order, must be correct, and in case of any change, you are obliged to notify Manna OM s.r.o. to be informed immediately of any change.

The protection of your personal data is governed by the provisions of the Data Protection Act, while your rights are governed by the GDPR, e.g. the right to request, based on a written request:

1. **Right to access data** - You have the right to receive a copy of the personal data we hold about you and information about how we use your personal data. In most cases, your personal information will be provided to you in writing, unless you request otherwise. If you have requested the provision of this information electronically, it will be provided to you electronically as far as technically possible.
2. **Right to Correction** - We take reasonable steps to ensure that the information we hold about you is accurate, complete and up to date. If you believe that the information we hold is inaccurate, incomplete or out of date, please do not hesitate to ask us to correct, update or supplement this information.
3. **Right to Erasure** - In certain circumstances, you have the right to ask us to erase your personal data, for example where the personal data we have collected about you is no longer necessary for the original purpose of the processing or if you withdraw your consent to processing. However, your right must be assessed taking into account all the relevant circumstances. For example, we may have certain legal and regulatory obligations which mean that we are unable to comply with your request.
4. **Right to restriction of processing** - In certain circumstances, you have the right to ask us to stop using your personal data. For example, when you feel that the personal

information we hold about you may be inaccurate or you feel that we no longer need to use your personal information.

5. **Right to data portability** - In certain circumstances, you have the right to ask us to port the personal data that you have provided to us to another third party of your choice. However, the right to portability only applies to personal data that we have received from you on the basis of consent or on the basis of a contract to which you are a party.
6. **Right to object** – you have the right to object to data processing which is based on our legitimate interest (e.g. we process personal data for network and infrastructure security). If we do not have a compelling legitimate reason for processing and you object, we will no longer process your personal data.
7. **Rights related to automated decision** - making, including profiling - You have the right to object to automated decision-making, including profiling, where it results in legal or similar significant consequences for you. The company generally does not use automated decision-making or profiling in the context of employment.
8. **Right to withdraw consent** - In most cases, we do not process your personal data on the basis of your consent. However, we may ask for your consent in individual cases. In cases where we do this, you have the right to withdraw your consent to the further use of your personal data. (e.g. photography)

#### **The right to lodge a complaint:**

a) If you wish to lodge a complaint about the way your personal data is processed, including the exercise of the above rights, you can contact the following telephone numbers: +4917651816334 / +4917654405235, or by e-mail to the address: [info@mannaom.com](mailto:info@mannaom.com) or by written request to the Operator's registered office or to the correspondence address: Manna OM s.r.o., Tajovského 1759/7, 974 01 Banská Bystrica.

1. If you are not satisfied with our response or you think that we are processing your personal data unfairly or unlawfully, you can lodge a complaint with the supervisory authority, the Office for Personal Data Protection of the Slovak Republic, <https://dataprotection.gov.sk>, Hraničná 12, 820 07 Bratislava 27; Phone number: +421 /2/ 3231 3214; Email: [statny.dozor@pdp.gov.sk](mailto:statny.dozor@pdp.gov.sk).

#### **Third:**

Your personal data may be disclosed to third parties and intermediaries, i.e. entities cooperating with the operator, such as transport and delivery companies, subcontractors of the operator.

Currently these are mainly:

Direct Parcel Distribution SK s.r.o., with its registered office at Technická 7 Bratislava 821 04, ID number: 35 834 498, registered in the Commercial Register maintained by the District Court Bratislava I, section: Sro, insert number: 26367/B (hereinafter referred to only as "DPD").

### **Final Provisions**

1. By submitting the order, you confirm that you are familiar with the data protection regulations and accept them in full.
2. You agree to these terms by ticking „consent“ on the web form. By enabling consent, you confirm that you are familiar with the privacy policy and accept it in full.
3. The operator is entitled to change these conditions. He will publish the new version of the conditions for the protection of personal data on his website.

**These conditions for the protection of personal data, including parts thereof, are valid and effective from 18/07/2022**